



Terms and Conditions:

Noah's Ark Family Project strives to maintain an awareness of and sensitivity to individual differences among people including differences of age, gender, sexual orientation, socioeconomic, ethnic and religious background, and physical needs.

Payment:

Sessions will be invoiced at the end of each calendar month. Please see individual service costs. Please ensure these are paid on time and where possible include the invoice number as a reference on the payment.

Cancellation:

When sessions have been agreed they will be charged at full price unless at least 48 hours' notice is given. All session preparation is done in advance and those sessions cannot be filled at short notice.

Privacy Policy and Information Sharing:

At Noah's Ark Family Project your privacy and confidentiality are important to us. We understand information is sensitive by the nature of our work. We will never share your information with outside organizations. When you sign up for training or sessions.

Special Needs:

Please inform us at the time of registration of any special dietary or physical needs that require our attention. We respect any physical disability requiring special attention. Whenever possible we will arrange whatever other provisions we can.

Travel:

Should the child referred be driven to Noah's Ark Family Project by taxi we would ask that they do not arrive early and that the taxi is prompt in collection. Sessions are planned with

30 minutes of preparation time between each session. Please ensure the driver/ parent is aware of the need to be well timed.

Complaints:

Please feel free to discuss with staff any questions, complaints, or other comments regarding teaching/therapy method, content, organization, physical facilities, etc. We will do all we can to respond to your suggestions in this and/or future programs. Complaints may be made direct to Rene Chorley or request the details of a Board Member through our contact page.

Location:

Please be mindful that we are based on a small holding where nature's elements affect the terrain daily. Being outside means the ground can be uneven and often slippery when wet or muddy. It is the individual's responsibility to keep themselves safe outdoors and Noah's Ark Family Project will take no responsibility for accidents and incidents that take place due to this.

***I Agree to the terms and conditions set out by Noah's Ark Family Project and understand that failure to comply could result in termination of sessions and possible court proceedings if payments are not made on time.**

Print name

Sign

____/____/_____
Date